

SAK Trading and Contracting

Integrated Management System

SAK Trading and Contracting Policy

Quality Policy

“SAK Trading and Contracting will provide reliable and efficient service to its client, with conforming to the company’s long term objectives, continually improving the effectiveness of the quality management.

SAK Trading and Contracting believes that client satisfaction, cost competitiveness and business success are derived from achieving high standards of quality and on time performance. The company builds strong relationships with its clients and suppliers by emphasizing mutual benefits of robust quality management system and occupational health and safety system, where procedures applied to all aspects of SAK Trading and Contracting operations and activities.

Our aim is construction excellence through innovation combined with a proactive approach and understanding of our client needs and expectations.

The Quality Management System of SAK Trading and Contracting meets the requirements of international standard ISO 9001:2008. This system addresses the design, development, production, installation, and servicing of the company’s products. The Integrated Management System is divided into eight sections that correlate to the Quality Management System sections of ISO 9001:2008. Each section begins with a policy statement expressing SAK Trading and Contracting’s obligation to implement the basic requirements of the referenced Quality Management System section. Each policy statement is followed by specific information pertaining to the procedures that describe the methods used to implement the necessary requirements.

This manual describes the Quality Management System, delineates authorities, inter relationships and responsibilities of the personnel responsible for performing within the system. The manual also provides procedures or references for all activities comprising the Quality Management System to ensure compliance to the necessary requirements of the standard.

This manual is used internally to guide the company’s employees through the various requirements of the ISO standard that must be met and maintained in order to ensure customer satisfaction, continuous improvement and provide the necessary instructions that create an empowered work force. This manual is used externally to introduce our Quality Management System to our customers and other external organizations or individuals. The manual is used to familiarize them with the controls that have been implemented and to assure them that the integrity of the Quality Management System is maintained and focused on customer satisfaction and continual improvement.